



2009

Annual Report



Letter from the Chairman of the Board and the Executive Director

Northwest Ohioans should be proud of their generosity to the community, its compassion for families that need support, and its understanding of those needs. We are happy to report to you through this 2009 Annual Report the success that we accomplished in this past year from your direct support! Choosing to support great projects and organizations is what sets this community apart. Thank you. Be proud and look for ways to make an even bigger impact in 2010 and beyond.

The Ronald McDonald House Charities (RMHC) of Northwest Ohio strives to be an organization that delivers top quality services to our families while maintaining highly efficient operations. We are great stewards of the financial gifts that you provide. As you will notice in this report, we keep costs low, spend significant portions of your gifts directly to fulfill our mission caring for families in need and we continue to expand our offerings to the community. This is an organization that you can be proud of and that families can rely on in their time of need.

Exciting things happen here every day at RMHC. Spend time volunteering if you don't already. A few hours of your time can change the lives of our families forever. Exciting things are coming in the future as we evaluate and plan how we can best serve our community. Healthcare in America is changing and Healthcare in northwest Ohio is changing. We have our finger on that pulse of change and we will continue to be a supporting partner as a result of this change. We are excited about our role, but need your continued support. Thanks for what you have done in the past and thank you for supporting us in the future. Your time, talents and financial support will make a difference to your friends and neighbors for years to come.

As we look forward, our mission and vision extends to serve the need of children in our community. We need your continued support now and in the future. As health care becomes more advanced and families continue to be displaced from their home to seek medical treatment, the Ronald McDonald House Charities is right there,

ready to support that family and return that child to health!

Thank you so much for being a part of our family. Please continue to support the mission of the Ronald McDonald House Charities Programs and help us serve this great community.



Chad Bringman
President/Executive Director



Timothy Szymanski
Board Chairman

BOARD OF DIRECTORS

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Our Mission

Ronald McDonald House Charities of Northwest Ohio is committed to providing temporary, home-like accommodations and a caring environment to families accessing medical care for children and to awarding grants and funding projects to organizations that enrich the lives of children.



Dear Ronald McDonald House

JANUARY 1, 2009 I threw a New Years Eve party for our sons and their friends. We were happy and I counted blessings for the passing year.

JANUARY 13, 9:00a, I'm on the phone with Jarred's doctor who tells me to take him to the E.R. ... 10:00a Doctors are checking him over ... 11:30a we were rushed to Toledo Children's Hospital Oncology, my head spun. 12:30p He is being processed for admission. It took four days

to know for sure. It was cancer, Leukemia (ALL). Our Lives changed. It will be years of treatment. Now for the good news—Jarred is in remission and doing well.

The Ronald McDonald House and its staff have been there for us. We have made friends that prayed with us and for us. We are thankful for staying here and plan on giving of our time

Thank you,
Lee Wise

Now for a note from Jarred:

The Ronald McDonald House is a nice place to stay. The staff is friendly and the rooms are nice and clean. It's very nice not to have to get up at 4:00 in the morning to arrive at the hospital for treatment.

I've made lots of friends staying at the Ronald McDonald House and they are friends for life.

Jarred



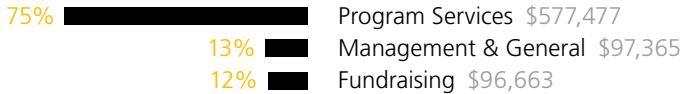
Statistics

OPERATING REVENUES



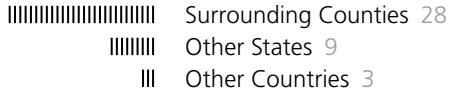
Total \$1,219,751

OPERATING EXPENSES



Total \$771,505

GEOGRAPHIC AREA SERVED



Total families
staying overnight



348

Amount granted to non-profit organizations
with programs that benefit children

\$75,000

Total families staying
as day guests



117

Mobile Meals of Toledo
The Sight Center
Diabetes Youth Services
Toledo Day Nursery
Sunshine Foundation
Hardin County Family YMCA
Francis Family YMCA
Assistance Dogs of America
American Heart Association
Whitmer High School Department of
Family & Consumer Sciences
The Friendly Center
Autism Academy of Learning
Partners in Education

Average room
occupancy rate



71%

Average
length of stay



8 DAYS

Mission 3 Recipient
The Dental Center of NW Ohio

\$75,000

Volunteer Highlight: Pat Krause

Pat Krause has been around helping families at the Ronald McDonald House for almost 18 years! It is volunteers like Pat that truly make this house a “home away from home!”

It is likely that you have seen Pat around the House when you are here. She is dedicated to the assistance that she provides to families and in helping the staff deliver the mission. Since December 1992 Pat has used her smile and wit to make families feel welcome. By chance if you haven't actually seen *her*, you've seen the results of her presence in all our lovely houseplants. Pat keeps them healthy and green by watering and caring for them each time she is here.

Pat enjoys volunteering at the House because she likes meeting and talking with the new families. She also knows how important the house is to those families and wants to do what she can. She helps out wherever she's needed, and can often be found tending the plants, folding the laundry, or doing whatever task is asked of her that day.

Since retiring as a school secretary (after 32 years of service working with children) she

spends her spare time tending to her garden, watching and learning about birds, swimming, and enjoying her cats. Her family is her pride and joy (and if you know Pat, you know this is true) and she spends as much time with them as possible.

Thanks for volunteering Pat! We appreciate all that you do!



In-Kind Donors

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La-Z-Boy Furniture
Barry Bagels Bakery Unlimited
Lewandowski Engineers
C.F. Burger Creamery
Callaghan Painting
Brand Source
Southwest Airlines

SILVER LEVEL

The Women of Eastport
Fordham Footage
Kay, An Ecolab Co.
Georgia Pacific
Coca-Cola
Cintas
Stoll Carpet Cleaners
S&D Coffee
Select Comfort Beds

Monetary Donors

MAJOR GIFTS

\$10,000+

Jamie Farr Owens Corning
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LPGA Korean Players

GENEROUS DONORS

\$100+

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Thad and Barbara Jones

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Bruce Karhoff
Jodi Karhoff
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Key Foundation
Keystone Foods -
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McDonald's - Jason Chan
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Nancy Puszczewicz

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St. Joseph Parish
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Church
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Risk Management
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The Blade Foundation
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Z
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ELCA Service
Joseph and Mary Zychowicz

EMAIL ADDRESS REQUESTED

Have you provided your email address to Ronald McDonald House Charities of NW Ohio? RMHC is embarking on plans to make more of its communications available in electronic versions in the coming months.

In an effort to conserve materials and reduce costs, our future newsletters, volunteer schedules, and RMHC news updates will be available both in email form and on our website, www.rmhcledo.org. We really need your help in updating our email database, so please provide us with your information.

Contact info@rmhcledo.org or call 419-471-4663 today!

Thank you!

STAFF

Chad Bringman
Executive Director

Portia Garza
House Manager

Kimberly Bartlett
Business Manager

Julie Kurtz
Administrative Assistant

PART-TIME MANAGERS

Carol Bublick
Diana Chatman
Marcy Ellis
Lisa Keyes
Rosi Picott
Nancy Puszczewicz
Cheryl Williams



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